



# HP OfficeJet Pro 9120e All-in-One Printer

Print for your business like a Pro.



Say hello to the professional colour inkjet printer for your growing business from the World's #1 Printer Company, paired with the easiest-to-use print app. From budgets to reports, enjoy easy cloud sharing and printing across multiple devices.<sup>1,2</sup>

This is an HP+ enabled printer. Choose HP+ at product setup to activate benefits. HP+ requires an HP account, ongoing connection to the internet, and exclusive use of Original HP Ink cartridges for the life of the printer. More at: <http://www.hp.com/plus>

This printer is intended to work only with cartridges that have a new or reused HP chip, and it uses dynamic security measures to block cartridges using a non-HP chip. Periodic firmware updates will maintain the effectiveness of these measures and block cartridges that previously worked. A reused HP chip enables the use of reused, remanufactured, and refilled cartridges. More at: <http://www.hp.com/learn/ds>

## Highlights

- Set up with the best print app<sup>2</sup>
- HP's best Wi-Fi®- self-healing<sup>3</sup>
- 22 black ppm/18 colour ppm<sup>4</sup>
- 250-sheet input tray
- Automatic document feeder
- Low-on-paper sensor
- Advanced mobile scan/shortcuts<sup>2</sup>
- Instant Ink ready
- 3 months of ink included - HP+<sup>5</sup>

## Empower your team with a productivity powerhouse

- Always ready for high volumes, get an HP OfficeJet Pro printer equipped with a 250-page input tray.
- Avoid waiting by the printer with an automatic document feeder enabling double-sided scanning.
- Speed up your printing with a fast inkjet printer - up to 22 pages per minute (PPM).<sup>4</sup>
- Scan/print/copy from your cloud storages like Google Drive or OneDrive with the easiest-to-use print app.<sup>2</sup>

## Our best technology to stay connected and secure<sup>3</sup>

- Stay connected with our most reliable Wi-Fi® - dual-band, self-healing - that automatically reconnects.<sup>3</sup>
- Help keep your network protected from cyberthreats with HP Wolf Pro Security.<sup>3</sup>
- Feel confident with solutions that evolve with you from the Most Reliable A4 Brand.<sup>6</sup>

## Always be ready to print. Never run out of ink.<sup>8</sup>

- With an Instant Ink subscription, you can get ink delivered directly to your door before you run out.<sup>8</sup>
- Save up to 70% with Instant Ink. Enroll to get ink with automatic delivery starting at €0.99 a month.<sup>9,8</sup>
- Get peace of mind with the flexibility to change plans or cancel anytime at no cost.<sup>10</sup>

## Driving innovation with 40% recycled plastic<sup>11</sup>

- Choose printers made with at least 40% recycled plastic.<sup>11</sup>
- For every page you print, HP protects, restores and manages forests in equal measure.<sup>12</sup>
- Recycle your Original HP ink cartridges after use for free with the HP Planet Partners program.<sup>13</sup>

## Technical specifications

Functions	Print, copy, scan, fax
Print technology	HP Thermal Inkjet
Print speed	<b>Black (A4, ISO):</b> Up to 22 ppm; <b>Colour (A4, ISO):</b> Up to 18 ppm; <b>Draft black (A4):</b> Up to 32 ppm; <b>Draft colour (A4):</b> Up to 32 ppm
First page out	<b>Black (A4, ready):</b> As fast as 10 sec; <b>Colour (A4, ready):</b> As fast as 11 sec
Print resolution	<b>Black (best):</b> 1200 x 1200 rendered dpi; <b>Colour (best):</b> Up to 4800 x 1200 optimized dpi on HP Advance Photo Paper 1200 x 1200 dpi input
Monthly duty cycle	Up to 25,000 pages A4; <b>Recommended monthly page volume:</b> Up to 1500
Printer smart software features	Orientation: Portrait/Landscape; Print on Both Sides: None/Flip on Long Edge/Flip on Short Edge; Page Order: Front to Back/Back to Front; Pages per Sheet: 1, 2, 4, 6, 9, 16; Quality Settings: Draft/Normal/Best; Printing Shortcuts: Print in Grayscale: Off/High Quality/Grayscale/Black Ink Only; Pages per Sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left; Print in Max DPI: No/Yes; HP Real Life Technologies: Off/On; Booklet: None/Booklet-Left Binding/Booklet-Right Binding; Pages to Print: Print All Pages/Print Odd Pages Only/Print Even Pages Only; Borderless Printing: Off/On; Page Borders: Off/On;
Standard print languages	HP PCL3 GUI
Print area	<b>Print margins:</b> Top: 3.3 mm, Bottom: 3.3 mm, Left: 3.3 mm, Right: 3.3 mm; <b>Maximum print area:</b> 216 x 356 mm (Legal)
Borderless printing	Yes, on photo paper only, up to 8.5 x 11 in (US letter), 210 x 297 mm (A4)
Number of supplies	4 (1 each black, cyan, magenta, yellow)
Multitasking supported	Yes
Duplex printing	Automatic
Copy speed	<b>Black (A4, ISO):</b> Up to 21 cpm; <b>Colour (A4, ISO):</b> Up to 14 cpm
Copier specifications	<b>Copier settings:</b> Number of Copies; Two-Sided; Lighter/Darker; HP Copy Fix; ID Copy; Resize; Quality; Paper Size; Paper Type; Collate; Margin Shift; Crop; Copy Preview; Enhancements; <b>Maximum number of copies:</b> Up to 99 copies; <b>Copy resolution:</b> Up to 600 dpi; <b>Reduce/Enlarge:</b> 25 to 400%
Copier smart software features	Two-Sided; Lighter/Darker; ID Copy; Resize; Quality; Paper Size; Paper Type; Collate; Margin Shift; Crop; Copy Preview; Enhancements
Scan speed	<b>Normal (A4):</b> Up to 8 ipm (200 ppi, b&w); Up to 8 ipm (200 ppi, color); <b>Duplex (A4):</b> Up to 4 ipm (200 ppi, b&w); Up to 4 ipm (200 ppi, color)
Scan file format	JPG, BMP, TIFF, PDF, RTF, TXT, PNG
Scanner specifications	<b>Scanner type:</b> Easy slide-off glass, dual pass 2-sided ADF; <b>Scan input modes:</b> Front-panel scan, copy, HP Software, EWS, Mobile apps, Twain version; <b>Version 2.4; Scan size maximum (flatbed):</b> 215.9 x 297 mm; <b>Scan size maximum (ADF/metric):</b> 215.9 x 355.6 mm; <b>Optical scan resolution:</b> Up to 1200 dpi
Scanner advanced features	OCR (Optical Character Recognition); Smart Tasks shortcuts: 1-click customizable scan to cloud destinations, email, and print, create editable, searchable documents by scanning from phone or printer; Smart Tasks destinations: Dropbox, Google Drive, One Drive, email recipients
Scannable area	<b>Maximum media size (flatbed):</b> 215.9 x 297 mm; <b>Minimum media size (ADF):</b> 127 x 127 mm; <b>Maximum media size (ADF):</b> 215.9 x 355.6 mm
Bit depth / Grey scale levels	24-bit / 256
Digital sending	<b>Standard:</b> Scan-to-E-mail; Scan to network folder; scan to SharePoint; Scan to thumb drive
Fax	Yes, color Synaptics Troy modem; data rate up to 33.6 kbps
Fax specifications	<b>Fax memory:</b> Up to 100 pages; <b>Fax resolution:</b> Standard: 200 x 100 dpi;
Fax smart software features	Digital Fax - Fax to PC is available with Windows (Please use: Visit <a href="http://www.hp.com/support">http://www.hp.com/support</a> to download the latest software.
Processor speed	1.2 GHz
Connectivity	<b>Standard:</b> 1 Ethernet; 1 Hi-Speed USB 2.0 (device); 1 Hi-Speed USB 2.0 (host); 1 Wi-Fi 802.11 a/b/g/n/ac (dual band); 2 RJ-11 Fax/Modem port/phone line
Wireless	Yes, with built-in dual-band Wi-Fi 802.11 a/b/g/n/ac and a self-healing solution
Mobile printing capability	Chrome OS; HP Smart app; Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified
Network capabilities	Yes, via built-in Ethernet; Wireless 802.11 a/b/g/n/ac
Hard disk	None
Memory	<b>Standard:</b> 512MB
Number of paper trays	<b>Standard:</b> 1
Media types	Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Thick Plain Paper, Light/Recycled Plain Paper, HP Tri-fold Brochure Paper, Glossy

Media size	<b>Custom (metric):</b> Tray 1: 76.2 x 127 to 215.9 x 355.6 mm <b>Supported (metric):</b> A4, A5, A6, B5(JIS), Card (A4, Hagaki, Ofuku Hagaki); Photo (13 x 18 cm, 10 x 15 cm); Envelope (A2, C5, C6, DL, Chou #3, Chou #4); 8.5 x 13 in
Media weight, supported	60 to 105 g/m <sup>2</sup> (plain); 220 to 280 g/m <sup>2</sup> (photo); 75 to 90 g/m <sup>2</sup> (envelope); 163 to 200 g/m <sup>2</sup> (card)
Input capacity	<b>Standard:</b> Up to 250 sheets <b>ADF-Standard:</b> 35 sheets <b>Envelopes:</b> Up to 30 envelopes <b>Labels:</b> Up to 50 sheets <b>Cards:</b> Up to 50 sheets
Output capacity	<b>Standard:</b> Up to 60 sheets <b>Envelopes:</b> Up to 10 envelopes <b>Labels:</b> Up to 30 sheets <b>Cards:</b> Up to 30 cards
Compatible operating systems	Windows 11; Windows 10; macOS 11 Big Sur; macOS 12 Monterey; macOS 13 Ventura; Linux; Windows Server; Chrome OS
Minimum system requirements	<b>Windows:</b> Windows 11, 10; 32-bit or 64-bit, 2 GB available hard disk space, Internet connection, Internet Explorer <b>Mac:</b> Apple macOS v11 Big Sur; macOS v12 Monterey, macOS v13 Ventura, 2GB HD, Internet Required
Software included	HP Printer Software
Printer dimensions (W x D x H)	<b>Minimum:</b> 439.3 x 342.5 x 278 mm (Minimum Storage Mode); <b>Maximum:</b> 439.3 x 519.8 x 278 mm (Output Tray Extend)
Package dimensions (W x D x H)	487 x 325 x 409 mm
Printer weight	~ 9.29 kg
Package weight	12.11kg
Operating environment	<b>Temperature:</b> 5 to 40°C <b>Humidity:</b> 25 to 75% RH
Storage conditions	<b>Temperature:</b> -40 to 60°C
Acoustics	<b>Acoustic power emissions:</b> 6.8 B(A) (printing at 20ppm) <b>Acoustic pressure emission:</b> 61 dB(A) (printing at 20ppm)
Power	<b>Requirements:</b> Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz ; <b>Consumption:</b> 5.06 watts (ready), 1.22 watts (sleep), 0.14 watts (manual-off) ; <b>Power supply type:</b> Internal (Built-in) Universal Power Supply
Certifications	CISPR 32:2015 + AMD1 2019 / EN 55032:2015 + A11:2020 Class B; CISPR 24:2010 / EN 55024:2010; CISPR 35:2016 / EN 55035:2017+A11:2020; EN 61000-3-2:2014 / IEC 61000-3-2:2014; EN 61000-3-3:2013 / IEC 61000-3-3:2013; EN 301 489-1 V2.2.3; EN 301 489-1 V3.2.4; FCC CFR 47 Part 15 Class B; ICES-003, Issue 7 Class B; VCCI-CISPR 32:2016 Class B; IT ECO Declaration; EPEAT® registered
Sustainable impact specifications	Recyclable through HP Planet Partners; Forest First product
Country of origin	Product of Thailand
Control panel	2.7" (6.86 cm) touchscreen control panel with CGD (color graphic display); 3 buttons: (home, help, back)
What's in the box	<b>403XBB:</b> HP OfficeJet Pro 9120e All-in-One Printer; HP 937 Setup Black Ink Cartridge; HP 937 Setup Cyan Ink Cartridge; HP 937 Setup Magenta Ink Cartridge; HP 937 Setup Yellow Ink Cartridge; Regulatory Flyer; Ink Caution Flyer; Power Cord; Setup Poster; Reference Guide (For more information about fill and yield, see <a href="http://www.hp.com/go/learnaboutsupplies">http://www.hp.com/go/learnaboutsupplies</a> )
Supplies, After market or Supplies, replacement	<b>456W2NE</b> HP 937 Cyan Original Ink Cartridge <b>456W3NE</b> HP 937 Magenta Original Ink Cartridge <b>456W4NE</b> HP 937 Yellow Original Ink Cartridge <b>456W5NE</b> HP 937 Black Original Ink Cartridge <b>456W6NE</b> HP 937e EvoMore Cyan Original Ink Cartridge <b>456W7NE</b> HP 937e EvoMore Magenta Original Ink Cartridge <b>456W8NE</b> HP 937e EvoMore Yellow Original Ink Cartridge <b>456W9NE</b> HP 937e EvoMore Black Original Ink Cartridge <b>6C400NE</b> HP 937e CMYK Original Ink Cartridge 4-Pack
Service and Support	<b>UG199E</b> HP 3 years Standard Exchange (available in All EU countries except Adriatic, Africa, CIS, EEM, Israel, ME, Russia, Romania, Slovenia, South Africa, Turkey) <b>UG076E</b> HP 3 years Next Business Day Exchange (available in Austria, Belgium, Czech Rep, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Spain, Sweden, Switzerland, UK) <b>UG279E</b> HP 3 Years Return to Depot (available in Adriatic, Africa, CIS, EEM, Israel, ME, Russia, Romania, Slovenia, South Africa, Turkey)
Warranty	Standard one-year HP commercial hardware warranty. One-year extra HP warranty through HP+ activation at setup; and (3) One year bonus HP warranty through separate online registration, which must be completed at <a href="http://www.hp.com/learnaboutsupplies">www.hp.com/learnaboutsupplies</a> within 60 days of printer purchase. For up to 3 years of warranty. Warranty and support options vary by product, country, and local legal requirements. See: <a href="http://www.hp.com/limitedwarranty">http://www.hp.com/limitedwarranty</a> .

## Footnotes

- Based on 2022 Q4 shipments in the IDC Worldwide Quarterly Hardcopy Peripherals Tracker®, 2022 Q4 Release. Includes shipments of all printing devices (inkjet printers, laser printers, copiers and multifunction devices, including production units).
- Compared to OEM printing apps for the majority of top-selling, network-capable inkjet/laser printers and all-in-ones for the home and office, priced at \$450 USD. Printers selected by market share as reported by IDC Quarterly Peripherals Tracker - Final Historical CYQ1 2023. Claim based on research of printer manufacturers' print apps and Keypoint Intelligence hands-on testing and study commissioned by HP July 2023. For details, please see: [keypointintelligence.com/HP-Smartapp](https://www.keypointintelligence.com/HP-Smartapp). Requires HP app download available at [www.hp.com/go/mobileprinting](http://www.hp.com/go/mobileprinting). Certain features are available in English language only, and may vary by printer model/country, and between desktop/mobile applications. HP reserves the right to introduce changes for use of functionality facilitated by the HP app. Internet access required and may not be available in all countries. HP account required for full functionality. Fax capabilities are for sending a fax only. List of supported operating systems available in app stores. See details at [www.hp.com](http://www.hp.com).
- HP OfficeJet Pro 9100 printer series has self-healing Wi-Fi and HP Wolf Pro Security. HP's best and most reliable technologies to stay connected and secure. Internet access required and must be purchased separately. Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at [www.hp.com/go/mobileprinting](http://www.hp.com/go/mobileprinting). HP Security is now HP Wolf Security. Security features vary by platform, please see product data sheet for details.
- Excludes first set of ISO test pages. For details, see: [www.hp.com/go/printerclaims](http://www.hp.com/go/printerclaims).
- Choose HP+ at setup to activate benefits. HP+ requires an HP account, ongoing connection to the internet, and the use of only Original HP ink for the life of the printer. More at [hp.com/plus](http://hp.com/plus).
- BLI Reliability Award based on devices tested by Keypoint Intelligence from 2017 through 2021.
- Instant Ink is the world's first smart ink delivery service based on the number of people who have signed up for the service as of June 2023 and the date Instant Ink service was first launched compared to the launch date of top-selling competitors' comparable ink delivery services.
- Based on plan usage, Internet connection to eligible HP printer, valid payment method, email address, and delivery service in your geographic area.
- Based on monthly subscription cost of HP Instant Ink 700-page plan without purchase of additional sets of pages compared to cost per page (CPP) to print ISO/IEC 24711 pages on most HP, A4 color inkjet cartridge printers and MFPS. Comparative printers are priced at or below the most expensive HP Instant-Ink eligible printer in each country using local currency, as of September 2022. Sale prices not considered for this study. Average CPP per country used to determine percent savings versus CPP for HP Instant Ink. HP Ink Advantage printers, printers sold through contract, and other printers which only use XL cartridges excluded due to non-standard hardware & supplies model. Keypoint Intelligence October 2022 study commissioned by HP. Printers selected by market share in IDC Quarterly Hardcopy Peripherals Tracker - Final Historical 2022Q2. [www.keypointintelligence.com/HPInstantInk](https://www.keypointintelligence.com/HPInstantInk)
- Change or cancel your plan at any time online. If you decide to cancel your HP Instant Ink plan you can go back to using HP original Standard or XL cartridges. Plan upgrades are effective immediately and the charges will be applied retrospectively or in the next billing cycle, depending on user choice. Plan downgrades and cancellations are effective after the last day of the current billing period. For full details go to [hpinstantink.com/terms](http://hpinstantink.com/terms).
- Percentage of recycled plastic is calculated by plastic total weight.
- HP works collaboratively with non-profit partners to manage, restore and protect forests in many locations. With HP every print is addressed through HP's Forest Positive framework to counteract risks of deforestation. [www.hp.com/forestsfirst](http://www.hp.com/forestsfirst).
- HP Planet Partners program availability varies. For details, see [www.hp.com/hp/ecycle](http://www.hp.com/hp/ecycle)
- After 3 months, a fee will be charged automatically unless cancelled. HP Instant Ink sign up required. HP Instant Ink not available in all countries. Subject to monthly page limit of 700. Must complete HP Instant Ink sign up within 7 days of setting up the printer with the HP-recommended setup process as indicated in the instructions that came with your printer. Use of in-box ink cartridge is included in period of offer. Unless service is cancelled within the promotional period online at [hpinstantink.com](http://hpinstantink.com), a monthly service fee, based on the plan chosen, plus tax and upgrade fees will be charged to your credit/debit card. Customer will be charged for any overage fees and applicable taxes at the end of each month in the promotional period. One offer redeemable per printer. Trial offer with HP Instant Ink subject to change after 12.31.2024. Offer cannot be redeemed for cash. Setup Offer may be combined with other offers; see terms and conditions of the other offer for more details. Requires a valid credit/debit card, an email address, and Internet connection to printer. See additional offer information available during online sign-up process. For service details, see [hpinstantink.com](http://hpinstantink.com).

